

VictorOps



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Quick

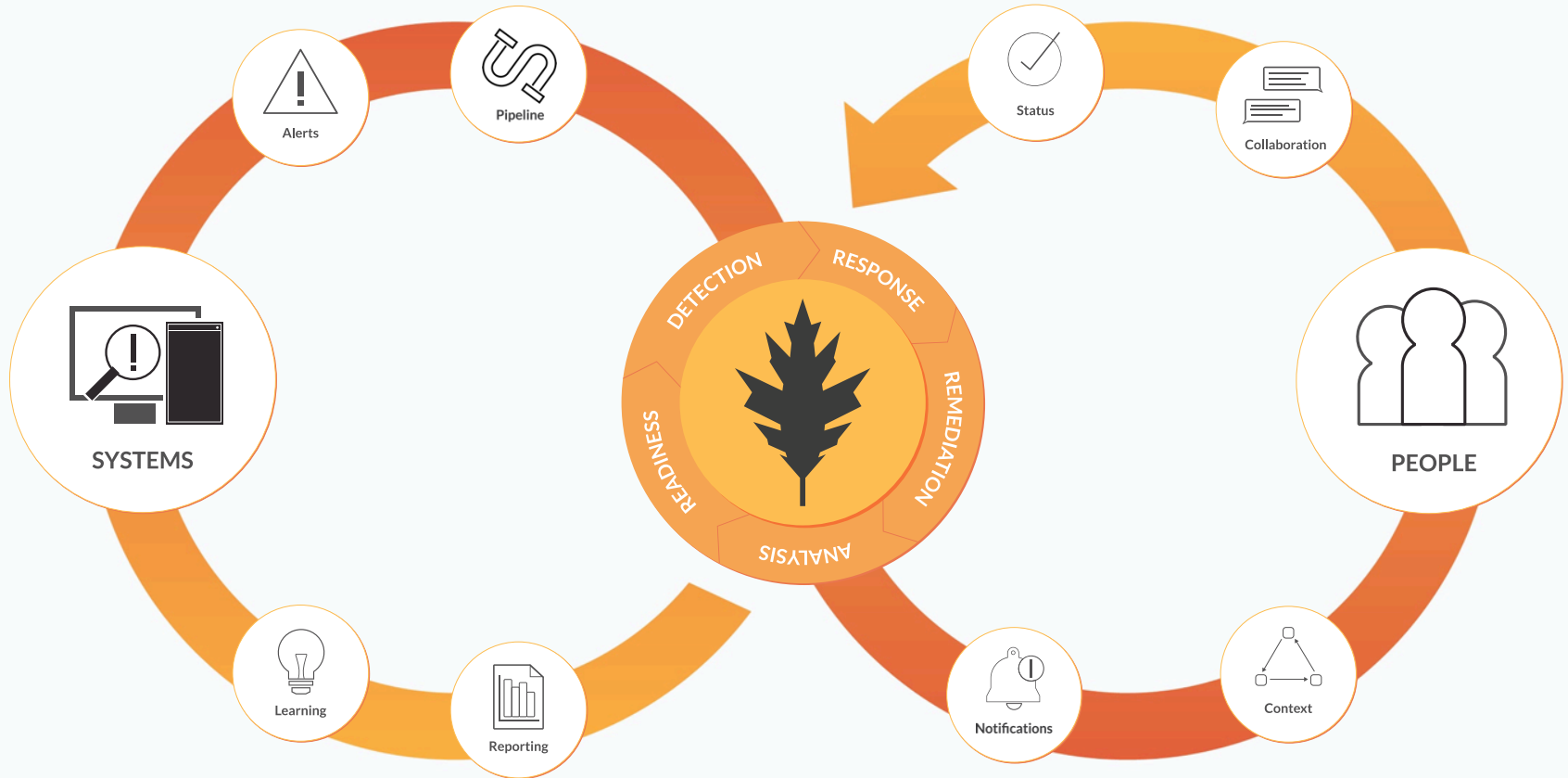
Overview

- What We Do
 - VictorOps and Grafana
- Where You Can Learn More!

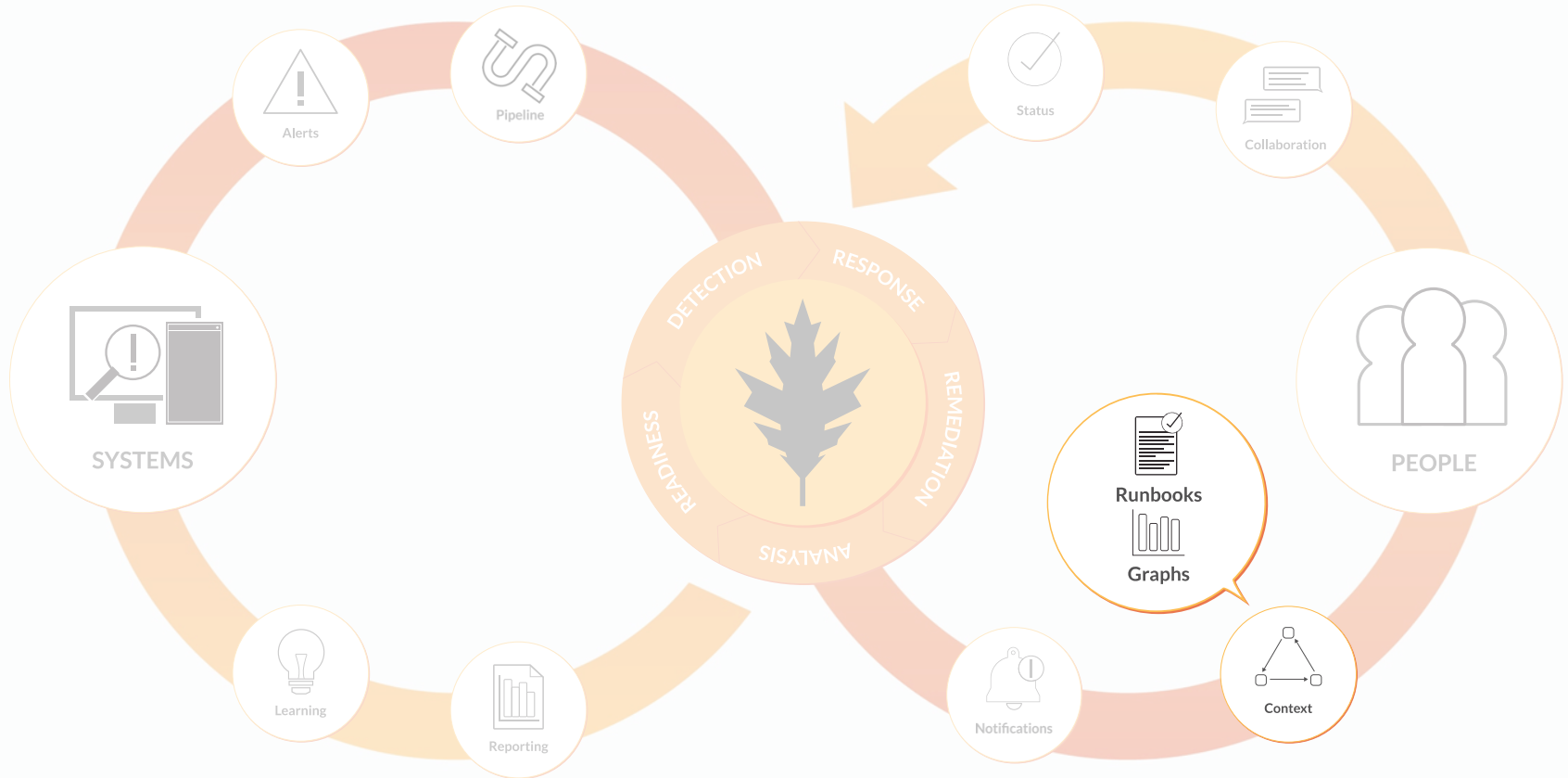


VictorOps

What We Do



What We Do



VictorOps and Grafana



Secure https://portal.victorops.com/client/victorops-demo#/incident/44241

Zoom VictorOps Portal VictorOps QE 2018 VictorOps Legacy QE DevOps Ecosystem... Knowledge Base VO Demo preso - Go...

VictorOps Demo Timeline Settings Reports Display: People Timeline Incidents @goodman

People

Teams Users

On-call Engaged Teammates All Users

- Saul Goodman @goodman Ops, Infrastructure, Database, Management
- Jesse Pinkman @pinkman Development (Custom), DevOps, Operations (24x7)
- Pete @skinnypete DevOps
- Gale Boetticher @galeboetticher Sales (FTS), Database
- Gustavo Fring @lospoloshermanos Database
- Baxter Haxor @baxter Operations (24x7)
- Todd Vernon @toddvernon Database
- Walter White @heisenberg Ops
- Kyle Waldrip @kwaldrip
- Maximo Arciniega @maximo
- Aaron Atwell @aatwell
- Aaron Atwell @doubiea

Timeline

post an update...

Trying to contact heisenberg for #44241, sending EMAIL_PUSH Feb. 6 - 2:53 PM

Incident #44241 Triggered Feb. 6 - 2:53 PM
API: host.123.xyz
Policies: Ops: Primary
8 Annotations 1 Alert [Incident details](#)

API Feb. 6 - 2:53 PM
Critical: host.123.xyz
HUBOT CREATED ALERT
#44241 / 8 annotations [alert payload](#)

@hubot Feb. 6 - 2:53 PM
Ok, firing in the hole!

@goodman Feb. 6 - 2:53 PM
@hubot fire in the hole

Incident #44240 Resolved Feb. 6 - 2:49 PM
API: host.123.xyz
Policies: Ops: Primary
Resolved by: SYSTEM
8 Annotations 3 Alerts [Incident details](#)

API Feb. 6 - 2:49 PM
Recovery: host.123.xyz
Auto Resolve Resolve message: Auto Resolved
#44240 / 8 annotations [alert payload](#)

Paging cancelled for heisenberg Feb. 6 - 2:20 PM

Incident #44240 Acknowledged Feb. 6 - 2:20 PM
API: host.123.xyz
Policies: Ops: Primary
ACKED by: goodman
8 Annotations 2 Alerts [Incident details](#)

API Feb. 6 - 2:20 PM
Acknowledgement: host.123.xyz

Incidents

#44241 host.123.xyz [Reroute](#) [Ack](#)

phase: TRIGGERED alerts: 1 [Filter](#)

CONTACTGROUPNAME
CPU_URL https://victorops.com/wp-content/uploads/2017/04/CPU-300x227.png

NOTIFICATIONTYPE
New Field Important Information

SERVICESTATE
VO_ALERT_RCV_TIME 1517954014870
VO_ALERT_TYPE SERVICE
VO_MONITOR_TYPE 4
VO_ORGANIZATION_ID victorops-demo
VO_ROUTING_KEYS
VO_UUID e0b050aa-5e32-462b-a905-ddac8e9b160
X-Forwarded-For:0 66.35.49.67
X-Forwarded-For:1 172.68.34.74
X-Forwarded-Proto https

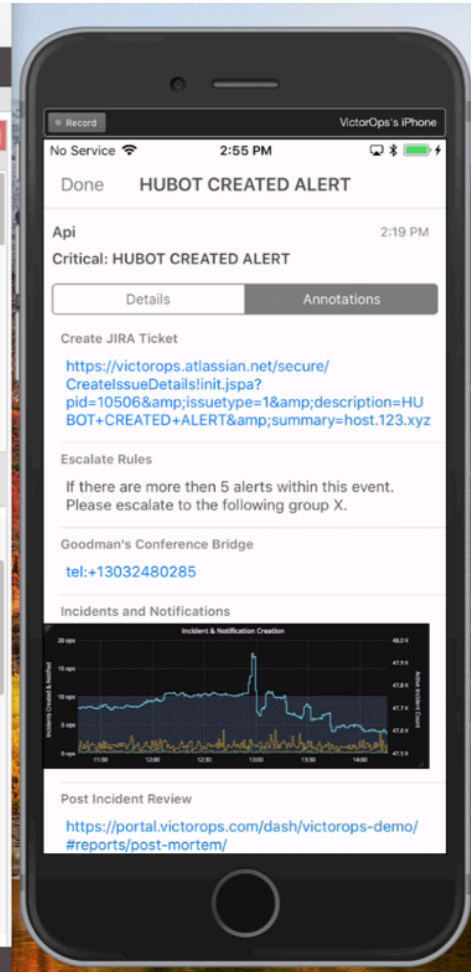
post an update...

API Feb. 6 - 2:53 PM
Critical: host.123.xyz
HUBOT CREATED ALERT
#44241 / 8 annotations [alert payload](#)

Annotations

- Create JIRA Ticket
- Escalate Rules: If there are more then 5 alerts within this event. Please escalate to the following group X.
- Goodman's Conference Bridge
- Incidents and Notifications

- Post Incident Review
- Report: Whenever this issue occurs send a report to Max



Visit us at our booth!



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